

Dear Mark, 8-28-09

This past Tuesday I brought my car in to have the tires rotated. You told me the tires might last a few more months especially if we had a mild winter. You could have told me that I needed new ones right away and I wouldn't have been any the wiser.

Both my wife (Christine) and I admire your expertise and integrity.

You, and people like you, are the reason we support locally owned businesses.

You are appreciated  
Mark.

Sincerely  
Steve & Christine  
Price

Monday, July 20, 2009

Mark Knupp - The air conditioner  
in the "Volvo" is excellent. I know  
this is your business but I just had  
to "thank you." It is so great to  
know someone you can trust.

Sincerely,

Alice Caldwell  
and Harold